

1 David C. Wakefield, Esq. Bar #: 185736
2 Lightning Law, APC
3 10620 Treena Street, Suite 230
4 San Diego, CA 92131
5 Telephone: 619.485.4300; Facsimile: 619.342.7755
6 E-mail: dcw@DMWakeLaw.com; wakefieldlawassistant@gmail.com
7 Attorney for Plaintiffs

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9 **UNITED STATES DISTRICT COURT**
10 **CENTRAL DISTRICT OF CALIFORNIA**

11 **UNITED AFRICAN-ASIAN
12 ABILITIES CLUB, ON BEHALF
OF ITSELF AND ITS
13 MEMBERS; JAMES LEE, An
Individual**

14 Plaintiffs,

15 v.

16 **LA LINDA APARTMENTS,
17 LLC; AND DOES 1 THROUGH
18 10, Inclusive**

19 **Defendants.**

20 **Case No:**

21 **COMPLAINT**

22 **DISCRIMINATORY
PRACTICES**

23 **[US Fair Housing Act of 1988 [42
U.S.C. §§ 3600 et seq, §3604(c),
§3604(f)(1-3), et seq.; CA
Government Code 12925, 12927,
12955; CA Civil Code §§ 51, 52,
54.3**

24 **DEMAND FOR JURY TRIAL**

25 **INTRODUCTION**

26 1. Plaintiffs make the following allegations in this civil rights action:

27 **JURISDICTION AND VENUE**

28 2. The federal jurisdiction of this action is based on the 42 U.S.C. §§ 3601,
3604 et. seq. - the U.S. Fair Housing Act Amendments of 1988 (Defendants'
apartment property consist of four (4) or more residential units), and 42 U.S.C. §
12101 et. seq., the federal Americans With Disabilities Act. Venue is proper in this
United States District Court for the Central District of California pursuant to 28

1 U.S.C. § 1391(b), because a substantial part of Plaintiffs' claims arose within said
2 Judicial District.

3 **SUPPLEMENTAL JURISDICTION**

4 3. This United States District Court for the Central District of California has
5 supplemental jurisdiction over the California state claims as alleged in this
6 Complaint pursuant to 28 U.S.C. § 1337(a).

7 **NAMED DEFENDANTS AND NAMED PLAINTIFFS**

8 4. The term Plaintiffs as used herein specifically include the corporate Plaintiff
9 entity known as the United African-Asian Abilities Club, On Behalf Of Itself And Its
10 Members (hereinafter referred to as "Club" or "UAAAC"); and the individual
11 Plaintiff JAMES LEE (hereinafter referred to as "LEE" or the "named Individual
12 Plaintiff". The Plaintiff Club and Plaintiff LEE are sometimes collectively referred
13 to as the "named Plaintiffs" or "Plaintiffs".

14 5. Plaintiff United African-Asian Abilities Club (UAAAC) is registered and in
15 good standing as a Nevada corporation. The named individual Plaintiff LEE is a
16 member of the Plaintiff Club organization.

17 6. Plaintiffs are informed, believe, and thereon allege that named Defendant LA
18 LINDA APARTMENTS, LLC is the operator of the apartment rental business
19 known as La Linda Apartments located at 22416 Ocean Avenue Torrance, CA
20 90505. Plaintiffs are informed, believe, and thereon allege that Defendant LA
21 LINDA APARTMENTS, LLC is the owner, operator, and/or lessor of the real
22 property located at 22416 Ocean Avenue Torrance, CA 90505 (hereinafter referred
23 to as the "Property").

24 7. Defendant LA LINDA APARTMENTS, LLC is, and at all times mentioned
25 herein were, a business or corporation or franchise, organized and existing and/or
26 doing business under the laws of the State of California. Defendants Does 1 through
27

1 10, were at all times relevant herein subsidiaries, employers, employees, and/or
2 agents of the named Defendants.

3 **CONCISE SET OF FACTS**

4 8. The named Individual Plaintiff Lee has hip and knee conditions, uses a device
5 for mobility, is unable to walk any distance, and also has a vision disability. Plaintiff
6 Lee is also a member of the Plaintiff Club. The individual Plaintiff Lee had specific
7 dates wherein he intended to go the Defendant's Property to access Defendants'
8 rental services. Plaintiff Lee has actual knowledge of the overt and obvious physical
9 and communication barriers at Defendants' Property. Plaintiff Lee determined that
10 the open and obvious physical barriers that exist at Defendants' Property directly
11 related to his disabilities, and that it would be impossible or extremely difficult for
12 him to physically access Defendants' on-site rental services. See ¶¶ 25. Plaintiff
13 Lee had knowledge of access barriers at the Property and determined that it would be
14 futile gesture for him to go to the Property on the date that he had intended. The
15 named Individual Plaintiff Lee was deterred by his actual knowledge of the physical
16 and communication barriers that exist at Defendants' Property and also Defendants'
17 website communication barriers. As used herein, website means any internet website
18 where Defendants control the content. Exhibit B states the websites controlled by
19 Defendants. Plaintiff Lee also attempted to access Defendants' rental services on
20 Defendants websites but experienced great difficulty due to Defendants' failure to
21 provide accessible website features.

22 9. The named Individual Plaintiff Lee attempted to use Defendants' website to
23 access Defendants' online rental services, but had great difficulty due to his
24 disabilities. The named Individual Plaintiff Lee also could not determine from
25 Defendants' website content whether Defendants' rental services at the property or
26 off the property, and common areas at the property were physically accessible to

1 him. The named Individual Plaintiff Lee requested that Plaintiff Club assist him to
2 obtain information regarding the physical accessibility of Defendants' on-site office
3 where Defendants' offer its rental services. In response to the named Individual
4 Plaintiff's request, Plaintiff Club sent one of its members to Defendants' physical on-
5 site office. The named Individual Plaintiff personally reviewed all the information
6 and photographs of Defendants' property. As a result, the named Individual Plaintiff
7 has actual knowledge of the overt and obvious physical and communication barriers
8 at Defendants' Property. The named Individual Plaintiff determined that the open
9 and obvious physical barriers that exist at Defendants' Property directly related to his
10 disabilities, and that it would be impossible or extremely difficult for him to
11 physically access Defendants' on-site rental services. See ¶¶ 25. The named
12 Individual Plaintiff Lee had actual knowledge and determined that it would be futile
13 gesture for him to go to the Property on the date that he had intended. The named
14 Individual Plaintiff was deterred by his actual knowledge of the physical and
15 communication barriers that exist at Defendants' Property and website. The named
16 Individual Plaintiff made a written request to Defendants' for an accommodation to
17 have equal access to Defendants' rental services and to eliminate the communication
18 and physical barriers to Defendants' rental services, both online and at the property.
19 At the end of this action, the named Individual Plaintiff Lee intends to return to
20 Defendants' website and physical office on or off the property location to obtain
21 rental information and verify that the communication and physical barriers to
22 Defendants' rental services are removed.
23

24 10. The named Plaintiff Club is an organization that advocates on the behalf of its
25 members with disabilities when their civil rights and liberties have been violated.
26 Plaintiff Club and Plaintiff Lee investigated Defendants' websites and apartment
27 Property in August, 2021, in September, 2021, and in September, 2022. The named
28

1 Plaintiffs investigated Defendants apartment property and Defendants websites.
2 Plaintiff Club member Sharon Riguer investigated the Property on the Internet
3 websites. Additional Plaintiff Club members investigated Defendants websites and
4 found that they did not provide equal access. The results of the research from Club
5 Member Sharon Riguer are contained in the Exhibit B to this Complaint. Club
6 members ascertained that Defendants' rental services at Defendants Property were
7 not physically accessible to Plaintiff Lee by a Club member with a disability who
8 went to Defendants' apartment Property, and said Club member attempted to access
9 Defendants' on-site rental services.

10 11. Plaintiff Club diverted its time and resources from its normal purposes
12 because of Defendants' service, policy, program and physical barriers to Defendants
13 rental services at Defendants' websites and Property. Club personnel conducted
14 detailed Internet searches to determine if Defendants provide large print, deaf
15 interpreter, therapy animal, the required reasonable accommodation policy, and
16 required reasonable modification policy. Further, the Club retained contractors to
17 investigate said policies, to survey the property, to photograph the property, to
18 investigate when the Property was constructed, to investigate the Property ownership
19 and to have an access report prepared. Plaintiff Club also diverted staff to
20 investigate Defendants' Internet presence to determine compliance with the FHA and
21 ADA. Plaintiff Club also investigated Defendants' written rental materials such as
22 brochures, rental applications and leases. Moreover, Plaintiff Club made an oral
23 investigation to ascertain Defendants' companion animal, deaf interpreter and
24 reasonable accommodation and reasonable modification policies. Plaintiff Club also
25 caused a physical access consultant to be retained to survey Defendants' facility.
26 Plaintiff Club's findings regarding Defendants' rental services and facilities were
27 incorporated into an Access Report. The Access Report also details the known overt

1 and obvious physical access violations at the Property, but it is not intended as an
2 exhaustive list of existing violations. Due to these necessary activities to investigate,
3 Plaintiff Club's time and resources were diverted from its normal activity. Plaintiff
4 Club suffered injury and also suffered monetary damages due to the diversion of the
5 Club's resources from its normal purposes.

6 12. Plaintiffs allege that Defendants control, operate, and maintain web pages at
7 different apartment websites where Defendants offer its rental services.
8 Additionally, Defendants have a physical office location at the Property where they
9 also offer their rental services.

10 13. Plaintiffs allege that Defendants' websites have a close nexus to Defendants'
11 physical site rental services because the websites refer to Defendants' rental services
12 that are offered at Defendants' actual physical office on or off the site. Therefore,
13 Plaintiffs allege that the websites are also places of public accommodation.
14 Defendants control the websites to the extent that Defendants can change the website
15 content to make modifications to comply with the FHA and ADA. Therefore,
16 Plaintiffs allege that Defendants can modify the content of Defendants' websites to
17 improve access for Plaintiffs and people with disabilities.

18 14. In this case, the named Plaintiffs allege that the Defendants failed to provide a
19 TTY number or the text messaging system for Plaintiffs and other people that are
20 deaf or people with speech conditions. Plaintiff Club members have a speech
21 disability. Moreover, Plaintiff Club alleges that the Defendants did not modify their
22 websites to eliminate non-readable text to allow the blind and people with low vision
23 to use the screen reader software to access the information on the website, yet they
24 also failed to use large print on their websites. See Exhibit B to this Complaint.
25 Plaintiffs assert that most popular screen reader programs are called Jobs Access
26 With Speech or "JAWS" and Apple's VoiceOver Software. Defendants actions
27

1 discriminate against Plaintiff Club, specifically Club members who have low vision
2 disabilities. Each of the Club members above cannot use the websites controlled by
3 the Defendants. Modifications to Defendants' websites will not fundamentally alter
4 the rental services provided and will also not cause an undue burden to Defendants,
5 because the cost is less than One Thousand Dollars (\$1,000).

6 15. On August 08, 2021, and September 22, 2021, Plaintiff Club attempted to
7 make a request to the Defendants for reasonable accommodation at the property. On
8 September 15, 2022, the named individual Plaintiff LEE and Plaintiff Club emailed
9 to the Defendants a written request for a reasonable accommodation. In September,
10 2022, Plaintiff LEE and Plaintiff Club, mailed a written request for a reasonable
11 accommodation. Defendants failed to respond to both Plaintiffs requests for
12 reasonable accommodation as of the date of the filing of this Civil Complaint.

13 16. Plaintiffs are not able to access Defendants rental services due to existing
14 overt and obvious communication and physical barriers to access Defendants' rental
15 services both at its online website and at the physical office. Due to the overt and
16 obvious physical barriers as alleged herein below, which are required to be removed,
17 Plaintiffs requested that Defendants accommodate them to provide access to
18 Defendants' rental services.

19 17. The named Plaintiffs allege that an accommodation is also obvious when a
20 whole group of the protected persons requires it. For example, when the public
21 without disabilities are required to get up to a second level, the public would be very
22 disturbed if they were required to request steps to go up to second level. When the
23 accommodation is specific to a particular person with a disability, then that person
24 may be required to make a request, because the accommodation is not obvious.

25 18. Plaintiffs allege that they are not required to make a request for reasonable
26 accommodation and for auxiliary aids when the barriers to communication are overt
27

1 and obvious. However, in the present case, Plaintiffs did make such requests for
2 accommodation to eliminate overt and obvious barriers to its rental services
3 communications. Plaintiffs allege that providing effective contact information for
4 Defendants' rental services on the internet is an obvious accommodation. The
5 general public does not need to request a contact number from the Defendant
6 apartment owner or operator when they desire to rent a place. Defendants provide the
7 contact number on their website. Therefore, Plaintiffs allege that Defendants are
8 required to provide the obvious accommodation of effective communication for
9 people that are deaf or with speech impediment on their website without a request.
10 Defendants must make their rental services accessible without the need for a prior
11 request. Furthermore, Defendants have a duty to remove architectural barriers and
12 communication barriers to their rental services without request.

13 19. Plaintiffs allege that there is disparate treatment on the internet related to the
14 amenities being offered to people without disabilities and people with disabilities.
15 All the below facts and the facts stated elsewhere herein have a disparate impact on
16 the disability community. The named Plaintiffs experienced and have knowledge of
17 the below facts that the Plaintiffs ascertained from Defendants' websites. Defendant
18 operates an apartment property. The property is located at 22416 Ocean Ave,
19 Torrance, CA 90505. The property was built in 1971 and has 2 stories with 40 units.
20 The rent is approximately: \$1,925 - \$2,400. The internet provides a wealth of
21 information regarding the property. The internet advertises that the property has
22 amenities that include: Community Amenities: Laundry Facilities, Maintenance on
23 site, Property Manager on Site, 24 Hour Availability, Public Transportation, Lounge,
24 Storage Space, Pool, Game room, Gated, Courtyard; Highlights: High Speed Internet
25 Access, Heating, Ceiling Fans, Cable Ready, Storage Units, Tub/Shower, Handrails;
26 Kitchen Features & Appliances: Dishwasher, Disposal, Stainless Steel Appliances,
27

1 Kitchen, Microwave, Oven, Range, Refrigerator, Freezer; Floor Plan Details:
2 Hardwood Floors, Carpet, Vinyl Flooring, Family Room, Large Bedrooms, Balcony;
3 Pet Policies (No Pets Allowed); Parking Garage: 1 space, Assigned Parking, 1
4 parking space and upon availability you can rent a second parking space for an extra
5 \$50 a month. Application Fee \$25; Utilities Included: Water, Trash Removal; Lease
6 Options: 12 month minimum. The property advertises on apartmentfinder.com,
7 westsiderentals.com, realtor.com, apartmentfinder.com, apartmenthomeliving.com,
8 doorsteps.com. It is very important to know that on apartmentfinder.com,
9 westsiderentals.com, apartmentfinder.com, apartmenthomeliving.com there is the
10 equal housing opportunity logo. The plaintiff alleges that there is disparate treatment
11 on the internet related to the amenities being offered to people without disabilities
12 and people with disabilities. For example, the tow signage was not installed. The
13 accessible parking space had an access aisle, which was not van accessible. The aisle
14 did not have the “no parking” included in the access aisle. The office had a high
15 threshold. There was no International Symbol of Accessibility signage. The Internet
16 does not state the accessible amenities at all. Also, the statement the “equal housing
17 opportunity statement” is misleading. In fact, the property is not completely
18 accessible. All the above facts and the facts stated herein have a disparate impact on
19 the disability community.
20

21 20. On Defendants’ websites, they allow the public without deafness and without
22 speech impairments to participate by providing them with a telephone number to
23 call. However, Plaintiff Club members that are deaf and or with speech impairments
24 are denied equal access to participate because the Defendants do not have any
25 effective communication.

26 21. Defendants provide websites for people without disabilities to benefit from the
27 rental services without going to the apartments to learn about the properties.
28

1 However, for people with disabilities that require the access to the facility, the
2 Defendants do not provide any information on the websites regarding if the office on
3 or off the site is accessible. Moreover, the Defendants provide the telephone number
4 for the public to call to inquire about the rental services without providing any
5 effective alternative communications for Plaintiffs and other people that are deaf or
6 have speech impairments.

7 22. For people without disabilities, the Defendants provide all of the information
8 on their websites. For Plaintiffs with disabilities, Defendants require them to travel to
9 the Property to determine if it is accessible, then require them to request the effective
10 communication, and then thereafter to request a reasonable accommodation to the
11 overt and obvious communication barrier. Therefore, Defendants require Plaintiffs
12 and other people with disabilities to suffer a separate benefit.

13 23. Additionally, the named Plaintiffs are alleging photograph discrimination
14 related to the physical access of each of the apartments within Exhibit B to this
15 complaint. The purpose of Defendants' internet photographs is to entice perspective
16 renters to apply online or to contact the Defendants to rent a place. Defendants'
17 internet photographs only entice people without mobility disabilities. Defendants'
18 internet photographs exclude any photographs of any accessible features that would
19 aid the Plaintiffs. For example, there is no photograph of accessible parking. There
20 are no photographs of the accessible route to the office on or off the site. There are
21 photographs of the accessible route to the manager's office. There are no photographs
22 related to the access to get into and use the rental or manager's office. There are no
23 photographs related to the accessible route of the common area. There are no
24 photographs of the accessible units. In fact, all the photographs lead a person with a
25 mobility disability to believe that the apartments are not accessible, or that they must
26 have someone go to the properties to make sure it is accessible. However, people
27

1 without disabilities are not required to go to the Property to see if it is accessible.
2

3 24. Defendants websites and Defendants' rental services are not integrated for
4 people with disabilities as required. Plaintiffs are required to request an
5 accommodation. People without disabilities can access the websites and the rental
6 services without any problem, but Plaintiffs and other people with disabilities are
7 required to request for separate rental services. People with mobility conditions are
8 not integrated when using the websites because they must go to the apartments to
9 determine if they are accessible, but people without disabilities need only access
10 Defendants' websites to determine they can use them. People that are blind and with
11 low vision disabilities must request help to read the website information because the
12 printed information is too small, but people without disabilities can access the
13 websites without asking for help. Plaintiffs and other people with deafness or people
14 with speech condition must ask for help calling the number on the websites, because
15 Defendants fail to provide a TTY number to contact, or Defendants fail to provide a
16 texting system. Defendants discriminated against the Plaintiffs.

17 25. Plaintiff Club member went to Defendant's apartment facilities at the Property
18 in August, 2021, and a second time in September, 2021, to access the Leasing Office.
19 The Named Individual Plaintiff has actual knowledge of Defendants' overt and
20 obvious physical barries, that relate to this Plaintiff's disabilities, to Defendants'
21 Property on-site Leasing Office that this Named Individual Plaintiff intended to visit
22 in August, 2021, and a second time in September, 2021, but this Plaintiff was
23 deterred from accessing Defendant's Leasing Office located on the Property.
24 Defendants provide rental information, rental applications, and other rental services
25 on-site at the Property. Defendants' agents confirmed to the Plaintiffs that rental
26 information, rental applications, and other rental services were available on-site at
27 the Property. Defendants' Leasing Office at the Property is not accessible. An
28 advertisement for the rental of avaiolable units at Defendant's apartment facilities

1 stated, "Self-Guided Tours Available." Defendants' path of travel from the sidewalk
2 to the Leasing Office is not accessible since it has step changes in level along the
3 path. There are numerous and excessive step changes in level that must be traversed
4 to access the main entrance door leading into the complex. The main entrance door
5 leading into the complex fails to have the required smooth and uninterrupted surface
6 at the bottom of the door. The main entrance door leading into the complex is not
7 accessible due to a significant step change in level at the main entrance door
8 threshold that is not beveled or ramped. Defendant's callbox is located too high to
9 be accessible. Defendants do not provide the required directional signage as to the
10 designated path of travel from the sidewalk to Defendant's Leasing Office. The
11 Named Individual Plaintiff has mobility disabilities and these step changes in level
12 and the other stated issues cause the path of travel and the Leasing Office entry to be
13 not accessible. Defendants failed to provide any directional signage indicating an
14 alternate accessible path of travel to the Leasing Office. Defendants failed to
15 provide the required fully compliant van accessible disabled parking for the Leasing
16 Office. Defendants failed to provide a dimensionally compliant van accessible
17 disabled parking space and disabled parking access aisle, the required disabled
18 parking signage, including tow away signage, fine signage, ground markings, and
19 failed to locate said parking on a level surface and nearest the Leasing Office.
20 Defendants also failed to provide compliant tow away signage. The Named
21 Individual Plaintiff requires the use of a compliant van accessible disabled parking
22 space to safely exit and re-enter the vehicle. Defendants' failure to provide the
23 required compliant disabled parking, disabled parking access aisle, disabled parking
24 disability signage, access aisle, and disability ground markings, such that the Named
25 Individual Plaintiff is not able to safely park at Defendants' establishment since the
26 individual Plaintiff may be precluded from exiting or re-entering the vehicle if the
27 disabled parking and disabled parking signage is not present and others park
28

1 improperly. Additionally, Defendants failed to provide the required accessible path
2 of travel from the parking area to the Leasing Office since the existing path of travel
3 has step changes in level. Additionally, Defendants overt and obvious
4 communication barriers were also present at the Leasing Office in August, 2021, and
5 a second time in September, 2021. Defendants failed to provide any method of text
6 communication with their Leasing Office and failed to publish any information as to
7 how to initiate text communication contact. The Named Individual Plaintiff had
8 actual knowledge of these barriers at Defendants' Property that Plaintiff intended to
9 visit, and the Named Individual Plaintiff was deterred from accessing Defendants'
10 Leasing Office at the Property again in September, 2022. See Property photos in
11 Exhibit B and Exhibit C.

12 26. Plaintiff Club and the named Individual Plaintiff desire to make sure that
13 Defendants' rental services at Defendants' physical office location and Defendants'
14 websites are fully accessible to Plaintiff Club's members, the named Individual
15 Plaintiff, and other people with disabilities. Plaintiff Club, its Club members, and the
16 named Individual Plaintiff all have actual knowledge of Defendants' discriminatory
17 conditions, and they are currently deterred from attempting further access until the
18 barriers are removed. Plaintiff Club and the named Individual Plaintiff intend to
19 return to Defendants' Property and Defendants websites at the end of this action to
20 obtain rental services, and to verify that the communication and architectural barriers
21 are removed. The named Plaintiffs' intent to return is genuine. In this case, Plaintiff
22 Club has numerous members residing near Defendants Property. Plaintiff Club's
23 members have actual knowledge of the discriminatory conditions as alleged herein
24 when the Plaintiff Club investigated the Property and the rental services and
25 determined that the Club members would not be able to use the rental services due to
26 the discriminatory conditions. Therefore, Plaintiff Club members were and are
27

1 deterred from visiting the properties. Plaintiff Members were not required to
 2 actually visit the properties. See *Civil Rights Education & Enforcement Center v.*
 3 *Hospitality Properties Trust*, 867 F.3d 1093 (9th Cir. 2017). However, a member of
 4 Plaintiff Cub did visit and attempt to access Defendants' rental services at
 5 Defendants' physical office at the Property. Plaintiff Club and the individual
 6 Plaintiff have specific plans to visit at the conclusion of this case to obtain rental
 7 information and to verify the Defendants ceased its discriminatory conduct by
 8 removing communication and physical barriers to access to the rental services.
 9

10 **DISCRIMINATORY PRACTICES IN HOUSING ACCOMMODATIONS –**
 11 **FAIR HOUSING ACT CLAIMS**

12 27. FHA Standing:

13 Based on the facts plead at ¶¶ 8 - 26 above and elsewhere herein this
 14 complaint, Defendants discriminated against Plaintiffs in violation of FHA sections §
 15 3604(f)(1- 3) and 42 § 3604(c), as further detailed below. As a result, the present
 16 named Plaintiffs suffered injury as a result of Defendants discriminatory actions, and
 17 named Plaintiffs now pray for damages, injunctive relief, declaratory relief, and
 18 other relief as hereinafter stated. The Federal Fair Housing Act applies to
 19 Defendants' apartment complex since it has more than 4 residential units. FHA
 20 standing is substantially broader than standing under the ADA due to the critically
 21 important need of adequate availability of housing for the disabled. A potential
 22 plaintiff is not even required to have an interest in renting a particular property or
 23 dwelling to have standing. *Smith v. Pacific Properties and Development Corp*, 358
 24 F.3d 1097, 1099 (9th Cir 2004) [Testers have standing to bring Fair Housing Act
 25 claims, *Id* 1099, 1104]. Under the Act, any person harmed by discrimination,
 26 whether or not the target of the discrimination, can sue to recover for his or her own
 27 injury. *See Trafficante v. Metropolitan Life Ins. Co.*, 409 U.S. 205, 212, 93 S.Ct. 364,
 28

1 34 L.Ed.2d 415 (1972). "This is true, for example, even where no housing has
 2 actually been denied to persons protected under the Act." *San Pedro Hotel v City of*
 3 *Los Angeles*, 159 F.3d 470, 474-475 (9th Cir 1998). In the present case, the named
 4 Plaintiffs alleged they suffered the injury of discriminatory conduct by Defendants,
 5 and that the named Plaintiffs suffered monetary and other damages as a result. The
 6 named Plaintiffs seek injunctive relief as well as damages, both of which are
 7 available under 42 USC § 3613(c). Assuming *arguendo* in the present case, that
 8 prospective injunctive relief was not available to Plaintiffs due to mootness or
 9 otherwise, which Plaintiffs dispute; the named Plaintiffs are still permitted to recover
 10 damages under their federal FHA claims. *Harris v Itzakhi*, 183 F.3d 1043, 1050 (9th
 11 Cir 1999) [During the appeal in *Harris* case, the plaintiff therein moved Three
 12 Thousand (3000) miles away and her injunctive claims became moot. However,
 13 Plaintiff's claim for damages survived and was not affected]. In the present case,
 14 while Plaintiffs can satisfy the injunctive relief prudential standing requirements, the
 15 above Ninth Circuit *Harris* court authority makes it clear that those prudential
 16 standing requirements for injunctive relief are not applicable to Plaintiffs FHA
 17 damage claims. Hence, in the present case, Plaintiffs damage claims survive even if
 18 prospective injunctive relief is not available. The present Plaintiff Club has
 19 organization standing separately on its own under the FHA. Additionally, under the
 20 FHA, Plaintiff Club has associational standing to assert its Club member claims
 21 since it only seeks injunctive and declaratory relief as to its Club members. Plaintiff
 22 Club and the named Individual Plaintiff have standing with respect to the following
 23 FHA claims.

24
 25 CLAIM I: Discrimination In Violation of 42 § 3604(f)(1) - Failure To Have A
 26 Policy For Receiving Prospective Tenant Accommodation Requests, Failure To
 27 Train Staff, And Failure To Make The Policy Known To The Plaintiffs

1 28. Based on the facts plead at ¶¶ 8 - 26 above and elsewhere herein this
 2 complaint, the named Plaintiffs suffered discrimination by Defendants in violation of
 3 this FHA section. This FHA statute states it is unlawful to discriminate in the sale or
 4 rental, or to otherwise make unavailable or deny, a dwelling to any buyer or renter
 5 because of a handicap of (A) that buyer or renter; (B) a person residing in or
 6 intending to reside in that dwelling after it is so sold, rented, or made available; or...
 7 §3604(f)(1) [emphasis added]. See *Texas Dept. of Housing and Community Affairs*
 8 *v Inclusive Communities Project*, 135 S.Ct. 2507, 2519 (2015) [FHA statutory
 9 scheme permits disparate impact claims, and those type of claims do not require
 10 intent]. due to Defendants' communication and architectural barriers, Defendants
 11 discriminated against Plaintiffs by failing to have a policy, practice, or method for
 12 Plaintiffs to make a reasonable accommodation request for equal access to their
 13 rental services on their website or at their on-site office at the Property. Defendants
 14 have an affirmative duty to have a policy, process to receive such accommodation
 15 requests and to respond to said requests. See *Giebeler v. M & B Associates*, 343 F.3d
 16 1143 (9th Cir. 2003). As a result, Defendant caused Plaintiffs to suffer disparate
 17 impact discrimination.

19 20 CLAIM II: Failure to Engage in Interactive Process In Violation Of The Fair
 21 Housing Act And California Fair Employment And Housing Act

22 23 29. Based on the facts plead at ¶¶ 8 - 26 above and elsewhere herein this
 24 complaint, Plaintiffs suffered discrimination by Defendants in violation of FHA
 25 section § 3604(f)(1) and § 3604(f)(2). Plaintiffs contend that Defendant failed to
 26 engage in a good-faith interactive process to determine and to implement effective
 27 reasonable accommodations so that Plaintiffs could gain equal access Defendants'
 28 rental services, to apply for a lease, or to allow Plaintiffs to access Defendants'

1 physical office on or off the site and apartments.

2 **CLAIM III: Discrimination In Violation of 42 § 3604(f)(2)**

30. Based on the facts plead at ¶¶ 8 - 26 above and elsewhere herein this
 4 complaint, the named Plaintiffs suffered discrimination by Defendants in violation of
 5 this FHA section § 3604(f)(2). This FHA section states “it shall be unlawful to
 6 discriminate against any person in the terms, conditions, or privileges of sale or
 7 rental of a dwelling, or in the provision of services or facilities in connection with
 8 such dwelling”. Plaintiffs more specific factual basis for this claim is set forth
 9 above at ¶¶23-26 above. As previously stated, the named Individual Plaintiff was a
 10 prospective renter and Plaintiff Club was also seeking rental housing on behalf of the
 11 named Individual Plaintiff ¶¶8 – 26 above. In the instant case, Defendant’s office
 12 located on the Property is a “facility” in connection with the rental of a dwelling and
 13 the on-site rental services provided within the office fall within the FHA statute. In
 14 the instant case, the named Plaintiffs both assert that Defendant’s failure to remove
 15 communication and architectural barriers to permit access to Defendant’s on-site
 16 rental services contained within the office is a separate, independent, actionable
 17 violation of this FHA section § 3604(f)(2), even without reference to the ADA as a
 18 predicate. Plaintiffs have alleged that Defendants’ Property has overt and obvious
 19 physical barriers to access its rental services provided in its on-site office. See ¶¶25 -
 20 26. The 9th Circuit *Smith* court stated that the mere observation of overt architectural
 21 barriers is actionable. *Smith* at 1104 [“To read an additional standing requirement
 22 into the statute beyond mere observation, however, ignores that many overtly
 23 discriminatory conditions, for example, lack of a ramped entryway, prohibit a
 24 disabled individual from forming the requisite intent or actual interest in renting or
 25 buying *for the very reason* that architectural barriers prevent them from viewing the
 26 whole property in the first instance” (emphasis in original)]. The *Smith* court found
 27 Defendants liable under this FHA subsection even though that case did not involve
 28

1 ADA Title III claims. However, Plaintiffs did not just allege that Plaintiff Club
 2 observed Defendant's overt architectural barriers, but Plaintiffs alleged that a
 3 Plaintiff Club member experienced the barriers, that the named Individual Plaintiff
 4 had actual knowledge of Defendants' communication and architectural barriers and
 5 Plaintiff LEE was deterred from obtaining equal access to Defendant's office facility
 6 and its rental services located therein. Defendants also discriminated against
 7 Plaintiffs by failing to modify its practices and policies to provide access via other
 8 methods of access to its rental services contained within the office on or off the site.
 9 Defendant's failure to remove the architectural and communication barriers to access
 10 its facilities and the rental services located therein, or to provide an accommodation
 11 to provide methods of alternate access to the office facility, providing rental services
 12 constitutes the prohibited discrimination, separately and independently.

13 Additionally, Defendant's conduct is also prohibited under ADA Title III and
 14 constitutes a second, separate, independent source of discrimination against Plaintiffs
 15 in violation of FHA § 3604(f)(2). Since Defendants discriminatory conduct involves
 16 Defendants' rental facilities and its rental services located therein, Plaintiffs assert
 17 any discriminatory conduct found in violation of ADA Title III also constitutes
 18 prohibited "discrimination" under FHA § 3604(f)(2).

19 **CLAIM IV: Discrimination In Violation of 42 § 3604(f)(3)(A and B only)**

20 31. Plaintiffs do not make any claim against Defendants for a failure to "design
 21 and construct" pursuant to § 3604(f)(3)(C). Based on the facts plead at ¶¶ 8 - 26
 22 above and elsewhere herein this complaint, Plaintiffs suffered discrimination by
 23 Defendants in violation of FHA sections § 3604(f)(3)(A, B) only. The FHA requires
 24 that "....[f]or the purposes of this subsection, discrimination includes-- (B) a refusal
 25 to make reasonable accommodations in rules, policies, practices, or services, when
 26 such accommodations may be necessary to afford such person equal opportunity to
 27 use and enjoy a dwelling..." 42 § 3604(f)(3)(B). See also *Giebeler v. M & B*

Associates, 343 F.3d 1143 (9th Cir 2003). Defendants improperly refused Plaintiffs' repeated written and other requests for an accommodation to have equal access to its rental services.

CLAIM V: Discrimination In Violation of 42 § 3604(c) As To NSA

32. Based on information, belief, and the facts plead at ¶¶ 8 – 26 above and elsewhere herein, Plaintiffs herein alleges that Defendants caused Plaintiffs to suffer the injury of discrimination since Defendants violated 42 U.S.C. §§ 3604 (c) with respect to its notices, statements, and advertisements (“NSA”). Plaintiffs allege that Defendants discriminated against them when Defendants made, printed, or published, or caused to be made printed, or published notices, statements, or advertisements (“NSA”) that suggest to an ordinary reader a preference to attract tenants without disabilities. Defendants' Internet advertising regarding its rental services has an unlawful disparate impact on Plaintiffs.

SECOND CAUSE OF ACTION : Violation of California Fair Housing Act

33. Failure to Provide Obvious Reasonable Accommodation and Modification: Based on information, belief and the facts stated above at ¶¶ 8 – 26 above and elsewhere in this complaint, Plaintiffs allege that Defendants refused to make reasonable accommodations in rules, policies, practices, or services in violation of CA Government Code sections 12927 and 12955.2, when these accommodations may be necessary to afford a disabled person equal opportunity to use and enjoy Defendants' rental services. As stated in detail above, Defendants refused to make reasonable accommodations with the instant Plaintiffs and discriminated against each of them on the basis of disability.

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1 THIRD CAUSE OF ACTION AGAINST ALL DEFENDANTS- Claims Under
 2 **The Americans With Disabilities Act Of 1990**

3 34. ADA Standing:

4 ADA Title III does cover public and common use areas at housing
 5 developments when these public areas are, by their nature, open to the general
 6 public. An office providing rental services is open to the general public. (See U.S.
 7 Department of Justice - ADA Title III Technical Assistance Section III-1.2000,
 8 Illustration 3, office on or off the site covered). The parking and paths of travel to
 9 the office on or off the site are also covered. *See* Section III-1.2000, ADA Title III
 10 Technical Assistance Manual, <http://www.ada.gov/taman3.html> (“ILLUSTRATION
 11 3: A private residential apartment complex contains a office on or off the site. The
 12 office on or off the site is a place of public accommodation”). *See Kalani v Castle
 13 Village, LLC*, 14 F.Supp.3d 1359, 1371 (E.D.Cal, 2014)[citing *Johnson v. Laura
 14 Dawn Apartments, LLC*, 2012 WL 33040 at *1 n. 1 (E.D.Cal.2012) (Hollows, M.J.)
 15 (“[t]he leasing office of an apartment is a place of public accommodation.] . In the
 16 present case, the named Plaintiffs have sufficiently alleged that Defendants have an
 17 office at the Property that provides rental services. Following prior sister Circuit
 18 Courts of Appeals decisions, our Ninth Circuit Court very recently held that an ADA
 19 Plaintiff can be only a “tester” and have standing. *See Civil Rights Education &
 20 Enforcement Center v. Hospitality Properties Trust*, 867 F.3d 1093 (9th Cir. 2017)
 21 [the Ninth Circuit CREEC court held (1) ADA “tester” standing is valid and a
 22 Plaintiff’s motivation for visit is “irrelevant”, and (2) an ADA “deterrent effect
 23 doctrine” claim does not require a Plaintiff to have a personal encounter with the
 24 barrier to equal access, only to have knowledge of the barrier] citing *Havens Realty
 25 Corp. v. Coleman*, 455 U.S. 363, 372–74, 102 S.Ct. 1114 (1982); *Smith v. Pacific
 26 Properties and Development Corp*, 358 F.3d 1097, 1102-1104 (9th Cir 2004);
 27 *Chapman v. Pier 1 Imports (U.S.) Inc.*, 631 F.3d 939 (9th Cir 2011, en banc);
 28

¹ *Houston v. Marod Supermarkets, Inc.*, 733 F.3d 1323, 1335–37 (11th Cir. 2013);
² *Colo. Cross Disability Coal. v. Abercrombie & Fitch Co.*, 765 F.3d 1205, 1210–11
³ (10th Cir. 2014). In the present case, the named Plaintiffs each have ADA standing.
⁴ Plaintiffs have alleged that Defendants discriminated against Plaintiffs in violation of
⁵ ADA Title III statutes and regulations as detailed further in the ADA claims stated
⁶ below. As a result, the named Plaintiffs have each suffered injury and each seek
⁷ only injunctive and declaratory relief pursuant to their ADA Claims.

⁸ **CLAIM I: Auxiliary Aids – Failure To Effectively Communicate**

⁹ 35. 42 United States Code 12182(b)(2)(iii) states, "a failure to take such steps as
¹⁰ may be necessary to ensure that no individual with a disability is excluded, denied
¹¹ services, segregated or otherwise treated differently than other individuals because of
¹² the absence of auxiliary aids and services, unless the entity can demonstrate that
¹³ taking such steps would fundamentally alter the nature of the good, service, facility,
¹⁴ privilege, advantage, or accommodation being offered or would result in an undue
¹⁵ burden;..." Based on the facts plead at ¶¶ 8 - 26 above and elsewhere in this
¹⁶ complaint, Plaintiffs are informed, believe, and thereon allege that Defendants
¹⁷ violated said provision. Plaintiffs set forth the factual basis for this claim most
¹⁸ specifically at ¶¶ 13 -14, 16-24 above. The ADA "applies to the services of a place
¹⁹ of public accommodation, not services *in* a place of public accommodation. To limit
²⁰ the ADA to discrimination in the provision of services occurring on the premises of a
²¹ public accommodation would contradict the plain language of the statute." Nat'l
²² Fed'n of the Blind v. Target Corp., 452 F. Supp. 2d 946, 953 (N.D. Cal. 2006)
²³ (emphasis added) (citing *Weyer v. Twentieth Century Fox Film Corp.*, 198 F.3d
²⁴ 1104, 1115 (9th Cir. 2000) [holding that "whatever goods or services the place
²⁵ provides, it cannot discriminate on the basis of disability in providing enjoyment of
²⁶ those goods and services"]). An ADA plaintiff may challenge a business' online
²⁷
²⁸

offerings as well. So long as there is a “nexus”—that is, “some connection between the good or service complained of and an actual physical place”—a plaintiff may challenge the digital offerings of an otherwise physical business. *See Gorecki v. Hobby Lobby Stores, Inc.*, 2017 WL 2957736, at *4 (C.D. Cal. June 15, 2017) [Case: CV 17-1131-JFW (SKx)]. The ADA requires the Defendants to provide effective communication to the instant Plaintiffs and to people with disabilities. In the present case, Plaintiffs experienced and have knowledge that Defendants failed to have a required procedure to provide effective communication. Plaintiffs allege that Defendants failed to train their staff on the way to use the auxiliary aids. Defendants did not provide any auxiliary aid and the Defendants did not provide any reasonable accommodation to the overt and obvious communication barriers, and failed to respond to Plaintiffs’ requests for accommodation. Plaintiffs are not demanding that Defendants provide a specific reasonable accommodation or a specific auxiliary aid. ADA law allows the Defendants to decide what auxiliary aid and reasonable accommodation will be provided. In this case, however, Defendants failed to provide any reasonable accommodation for the overt and obvious communication barriers to equal access to their rental services, failed to provide any auxiliary aid, and failed to provide any effective communication. Plaintiffs allege that Defendants’ websites provide a contact number for the general public, but Defendants failed to provide Plaintiffs with the required effective communication using texting or other alternate means of communication for Plaintiffs and other people with a deaf condition or a speech condition. Defendants’ conduct discriminates against Plaintiff Club’s members that have hearing disabilities and Club’s members with speech disabilities. Defendants are required to provide, on Defendants’ websites, to provide a method to effectively communicate with Plaintiff Club members that have hearing and speech disabilities, and other people that are deaf or have speech impairments.

1 **CLAIM II: Denial of Participation**

2 36. 42 United States Code 12182(b)(1)(A)(i) states, "It shall be discriminatory to
3 subject an individual or class of individuals on the basis of a disability or disabilities
4 of such individual or class, directly, or through contractual, licensing, or other
5 arrangements, to a denial of the opportunity of the individual or class to participate in
6 or benefit from the goods, services, facilities, privileges, advantages, or
7 accommodations of an entity." Based on the facts plead at ¶¶ 8 - 26 above and
8 elsewhere in this complaint, Plaintiffs are informed, believe, and thereon allege that
9 Defendants violated said provision. Plaintiffs set forth the factual basis for this claim
10 most specifically at ¶¶ 20-24 above. Defendants discriminated against Plaintiffs in
11 violation of 42 United States Code 12182(b)(1)(A)(i) and 42 U.S.C. § 12188.
12

13 **CLAIM III: Participation in Unequal Benefit**

14 37. Defendants provide unequal benefit for people with disabilities in violation of
15 42 United States Code 12182(b)(1)(A)(ii) and 42 U.S.C. § 12188. Based on the facts
16 plead at ¶¶ 8 - 26 above and elsewhere in this complaint, Plaintiffs are informed,
17 believe, and thereon allege that Defendants discriminated against Plaintiffs in
18 violation of said provision. Plaintiffs set forth the factual basis for this claim most
19 specifically at ¶¶ 20-24 above.

20 **CLAIM IV: Separate Benefit**

21 38. Defendants' photographs discriminate against Plaintiffs in violation of 42
22 United States Code 12182(b)(2)(A)(iii) and 42 U.S.C. § 12188. Based on the facts
23 plead at ¶¶ 8 - 26 above and elsewhere in this complaint, Plaintiffs are informed,
24 believe, and thereon allege that Defendants discriminated against Plaintiffs in
25 violation of said provision. Plaintiffs set forth the factual basis for this claim most
26 specifically at ¶¶ 20-24 above.

27 ///

1 **CLAIM V: Integrated Settings**

2 39. Defendants' rental services are not integrated for Plaintiffs and people with
3 disabilities in violation of 42 United States Code 12182(b)(1)(B) and 42 U.S.C. §
4 12188. Based on the facts plead at ¶¶ 8 - 26 above and elsewhere in this complaint,
5 Plaintiffs are informed, believe, and thereon allege that Defendants discriminated
6 against Plaintiffs in violation of said provision. Plaintiffs set forth the factual basis
7 for this claim most specifically at ¶¶ 20-24 above.

8 **CLAIM VI: Failure To Modify Practices, Policies And Procedures**

9 40. Defendants failed and refused to provide a reasonable alternative by
10 modifying its practices, policies, and procedures in that they failed to have a scheme,
11 plan, or design to accommodate Plaintiff Club, its Club members, the individual
12 named Plaintiff, and/or others similarly situated in utilizing Defendants' rental
13 services, at its websites and its office at the Property, in violation of 42 United States
14 Code 12182(b)(2)(A)(ii) and 42 U.S.C. § 12188. Based on the facts plead at ¶¶ 8 - 26
15 above and elsewhere in this complaint, Plaintiffs are informed, believe, and thereon
16 allege that Defendants discriminated against Plaintiffs in violation of said provision.
17 Plaintiffs set forth the factual basis for this claim most specifically at ¶¶ 18-26 above.

18 **CLAIM VII: Failure To Remove Architectural And Communication Barriers**

19 41. Plaintiffs allege that Defendants failed to remove architectural barrier and
20 communication barriers as required in violation of 42 United States Code
21 12182(b)(2)(A)(iv) and 42 U.S.C. § 12182. Based on the facts plead at ¶¶ 8 - 26
22 above and elsewhere in this complaint, Plaintiffs are informed, believe, and thereon
23 allege that Defendants discriminated against the named Individual Plaintiff in
24 violation of said provision. Plaintiffs set forth the factual basis for this claim most
25 specifically at ¶¶ 8,9,20-24,25,26 above. The named Individual Plaintiff personally
26 reviewed all the information and photographs of Defendants' property. As a result,
27
28

1 the named Individual Plaintiff has actual knowledge of the physical and
 2 communication barriers that exist at Defendants' Property. The named Individual
 3 Plaintiff determined that the physical barriers that exist at Defendants' property,
 4 directly relate to his disabilities, and make it impossible or extremely difficult for
 5 him to physically access Defendants' rental services at the Property. The named
 6 Individual Plaintiff was deterred by his actual knowledge of the physical and
 7 communication barriers that exist at Defendants' Property which include but are not
 8 limited to the barriers to facilities for disabled parking, exterior path of travel to the
 9 office, the office entrance, and office interior, since said Defendants' facilities were
 10 not accessible because they failed to comply with the Federal ADA Accessibility
 11 Guidelines ("ADAAG") and California's Title 24 Building Code Requirements. See
 12 ¶¶ 25 for details. The named Individual Plaintiff had actual knowledge of these
 13 barriers and determined that it would be futile gesture for him to go to the Property
 14 on the date that he had originally intended. The named Individual Plaintiff is
 15 currently deterred from returning due to his knowledge of the barriers. At the end of
 16 this action, the named Individual Plaintiff intends to return to Defendants' physical
 17 office on or off the site location to obtain rental information and verify that the
 18 communication and physical barriers to Defendants' rental services are removed.
 19 Defendants failure to remove the barriers to equal access constitutes discrimination
 20 against the named Individual Plaintiff.

21 **CLAIM VIII: Failure To Make Alterations Readily Accessible And Usable**

22 42. Defendants are required to make alterations to their facilities in such a manner
 23 that, to the maximum extent feasible, the altered portions of the facility are readily
 24 accessible to and usable by individuals with disabilities, including individuals who
 25 use devices pursuant to 42 U.S.C. §12183(a)(2). Based on the facts plead at ¶¶ 8 -
 26 above and elsewhere in this complaint, the named Plaintiffs are informed, believe,
 27 and thereon allege that Defendants violated this provision. Plaintiffs allege that

1 Defendants altered their facility in a manner that affects or could affect the usability
 2 of the facility or a part of the facility after January 26, 1992. In performing the
 3 alteration, Plaintiffs allege that Defendants failed to make the alteration in such a
 4 manner that, to the maximum extent feasible, the altered portions of the facility are
 5 readily accessible to and usable by individuals with disabilities, including individuals
 6 who use devices, in violation of 42 U.S.C. §12183(a)(2).

7 **CLAIM IX: Administrative Methods**

8 43. Plaintiffs are informed, believe, and thereon allege that Defendants contract
 9 with website providers without making sure that the websites will be accessible to
 10 people with disabilities in violation of 42 United States Code 12182(b)(1)(B) and 42
 11 U.S.C. § 12188. Based on the facts plead at ¶¶ 8 - 26 above and elsewhere in this
 12 complaint, Plaintiffs are informed, believe, and thereon allege that Defendants
 13 discriminated against the named Individual Plaintiff in violation of said provision.
 14 Plaintiffs set forth the factual basis for this claim most specifically at ¶¶18-26 above.

15 **CLAIM X: Screen Out**

16 44. Plaintiffs are informed, believe, and thereon allege that Defendants screened
 17 out Plaintiffs and other people with disabilities in violation of 42 United States Code
 18 12182(b)(2)(A)(i) and 42 U.S.C. § 12188. Based on the facts plead at ¶¶ 8 - 26
 19 above and elsewhere in this complaint, Plaintiffs are informed, believe, and thereon
 20 allege that Defendants discriminated against the named Plaintiffs in violation of said
 21 provision. Plaintiffs set forth the factual basis for this claim most specifically at ¶¶ 8
 22 - 26 above. Defendants screened out the named Plaintiffs from its rental services and
 23 processes, because Defendants failed to remove architectural and communication
 24 barriers to its website and physical office, failed to provide required effective
 25 alternate communication methods, and failed to provide required auxiliary aids.

26 ///

1 **CLAIM XI: Denial Of Full And Equal Access**

2 45. Defendants are required to provide full and equal access to Defendants' rental
3 services, goods, facilities, privileges, advantages, or accommodations pursuant to 42
4 United States Code 12182(b) and 42 U.S.C. § 12188. Based on the facts plead at ¶¶
5 8 - 26 above and elsewhere in this complaint, Plaintiffs are informed, believe, and
6 thereon allege that Defendants discriminated against the named Plaintiffs in violation
7 of said provision. Plaintiffs set forth the factual basis for this claim most specifically
8 at ¶¶ 8 - 26 above.

9

10 **CLAIM XII: Failure To Investigate And Maintain Accessible Features**

11 46. Defendants made repairs and administrative changes which violated ADA and
12 its regulations. See ADA Title III Regulations Sec.36.211 Maintenance of accessible
13 features. Based on the facts plead at ¶¶ 8 - 26 above and elsewhere in this complaint,
14 Defendants failed to provide and then maintain any accessible features in its parking,
15 path of travel, office on or off the site services and website rental services. Plaintiffs
16 are informed, believe, and thereon allege that Defendants discriminated against the
17 named Plaintiffs in violation of this provision.

18

19 **CLAIM XIII: Association**

20 47. Based on the facts plead at ¶¶ 8 - 26 above and elsewhere in this complaint,
21 Plaintiffs are informed, believe, and thereon allege that Defendants discriminated
22 against the named Plaintiffs in violation of 42 U.S.C. § 12182(b)(1)(E)

23

24 **DISCRIMINATORY PRACTICES IN PUBLIC ACCOMMODATIONS**

25 FOURTH CAUSE OF ACTION: ONLY THE INDIVIDUALL NAMED
26 PLAINTIFF AGAINST ALL DEFENDANTS - **CLAIMS UNDER CALIFORNIA**
27 **ACCESSIBILITY LAWS**

CLAIM I: Denial Of Full And Equal Access

48. Based on the facts plead at ¶¶ 8 - 26 above and elsewhere in this complaint, the named Individual Plaintiff was denied full and equal access to Defendants' goods, services, facilities, privileges, advantages, or accommodations within a public accommodation owned, leased, and/or operated by Defendants as required by Civil Code Sections 54, 54.1, and specifically 54.1(d). The factual basis for this claim is at 18-28 above.

CLAIM II: Failure To Modify Practices, Policies And Procedures

49. Based on the facts plead at ¶¶ 8 - 26 above and elsewhere in this complaint, the named Individual Plaintiff was denied full and equal access to Defendants' goods. Defendants failed and refused to provide a reasonable alternative by modifying its practices, policies, and procedures in that they failed to have a scheme, plan, or design to assist Plaintiff Members and/or others similarly situated in entering and utilizing Defendants' services as required by Civil Code § 54.1. The factual basis for this claim is at 18-28 above.

CLAIM III: Violation Of The Unruh Act

50. Based on the facts plead at ¶¶ 8 - 26 above and elsewhere in this complaint, the individual, the named Individual Plaintiff was denied full and equal access to Defendants' goods. Defendants violated the CA Civil Code § 51 by specifically failing to comply with Civil Code § 51(f). Defendants' facility violated state disability laws, the ANSI Standards, A117, and California's Title 24 Accessible Building Code by failing to provide equal access to Defendants' facilities. Defendants did and continue to discriminate against Plaintiff Members in violation of Civil Code §§ 51(f), and 52. The factual basis for this claim is at 18-28 above.

Treble Damages Pursuant To California Accessibility Laws

51. Based on the facts plead at ¶¶ 8 - 26 above and elsewhere in this complaint, only the named Individual Plaintiff prays for an award of treble damages against

1 Defendants, and each of them, pursuant to California Civil Code sections 52(a) and
 2 54.3(a). Defendants, each of them respectively, at times prior to and including the
 3 day the named Individual Plaintiff attempted patronized Defendants' facilities and
 4 rental services, and continuing to the present time, knew that persons with physical
 5 disabilities were denied their rights of equal access. Despite such knowledge,
 6 Defendants, and each of them, failed and refused to take steps to comply with the
 7 applicable access statutes; and despite knowledge of the resulting problems and
 8 denial of civil rights thereby suffered by the named Individual Plaintiff. Defendants,
 9 and each of them, have failed and refused to take action to grant full and equal access
 10 to the individual Plaintiff in the respects complained of hereinabove. Defendants,
 11 and each of them, have carried out a course of conduct of refusing to respond to, or
 12 correct complaints about, denial of disabled access and have refused to comply with
 13 their legal obligations to make Defendants' public accommodation facilities and
 14 rental services accessible pursuant to the ADAAG and Title 24 of the California
 15 Code of Regulations (also known as the California Building Code). Such actions
 16 and continuing course of conduct by Defendants in conscious disregard of the rights
 17 and/or safety of the named Individual Plaintiff justify an award of treble damages
 18 pursuant to sections 52(a) and 54.3(a) of the California Civil Code.
 19

20 **DEMAND FOR JUDGMENT FOR RELIEF:**

21 A. All named Plaintiffs seeks injunctive relief pursuant to 42 U.S.C. 3613(c) and
 22 42 U.S.C. § 12188(a). Only the named Individual Plaintiff seeks injunctive relief
 23 pursuant to CA Civil Code §52. Pursuant to 42 U.S.C. 3613(c), all Plaintiffs request
 24 this court to enjoin Defendants to cease their discriminatory practices in housing
 25 rental services, rental housing management services, and for Defendants to
 26 implement written policies and methods to respond to reasonable accommodation
 27 and reasonable modification requests. Pursuant to 42 U.S.C. § 12188(a), Plaintiffs
 28

1 request this Court enjoin Defendants to remove all barriers to equal access to the
2 disabled Plaintiffs in, at, or on their facilities, including but not limited to
3 architectural and communicative barriers in the provision of Defendants' rental
4 services. Plaintiffs do not seek injunctive relief pursuant to Cal. Civil Code §55 and
5 Plaintiffs do not seek attorneys' fees pursuant to Cal. Civil Code §55. Plaintiffs do
6 not seek any relief at all pursuant to Cal. Civil Code §55.

7 B. All named Plaintiffs seek actual damages pursuant to 42 U.S.C. 3613(c).

8 However, Plaintiff Club only seeks damages for itself. Plaintiff Club does not seek
9 damages on behalf of its members;

10 C. Only the named Individual Plaintiff seeks recovery of actual damages pursuant
11 to Cal. Civil Code §§ 52 or 54.3;

12 D. Only the named Individual Plaintiff seeks \$4,000 in minimum statutory
13 damages pursuant to Cal. Civil Code § 52 for each and every offense of Civil Code §
14 51, pursuant to Munson v. Del Taco, (June 2009) 46 Cal. 4th 661;

15 E. In the alternative to the damages pursuant to Cal. Civil Code § 52 in Paragraph
16 C above, only the named individual Plaintiff seeks \$1,000 in minimum statutory
17 damages pursuant to Cal. Civil Code § 54.3 for each and every offense of Civil Code
18 § 54.1;

19 F. All named Plaintiffs seek attorneys' fees pursuant to 42 U.S.C. 3613(c)(2), 42
20 U.S.C. § 12205, and Cal. Civil Code §§ 52, 54.3;

21 G. Only the named individual Plaintiff seeks treble damages pursuant to Cal.
22 Civil Code §§ 52(a) or 54.3(a);

23 H. The named Plaintiffs are seeking perspective injunctive relief to require the
24 Defendants to provide obvious reasonable accommodations, to provide the required
25 auxiliary aids and to modify Defendants' procedures, practices, and policies of the
26 Defendants in the provision of Defendants' rental services. Without perspective
27 relief the Plaintiffs will suffer future harm.

1 I. All named Plaintiffs seek a Jury Trial and;
2 J. For such other further relief as the court deems proper.
3

4 Respectfully submitted:

5 LIGHTNING LAW, APC
6

7 Dated: September 19, 2022

8 By: /s/David C. Wakefield
9 DAVID C. WAKEFIELD, ESQ.
10 Attorney for Plaintiffs
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